

## CLOSING YOUR ACCOUNT

On behalf of AUFIN bank, we would like to say a huge thank you for sticking with us through all the while and hope that we can help you with your finances again in the future.

We have made the closure protocol hassle-free and straightforward, so once you have made the decision to close your account and the use of our services and products, we will handle your request quickly and without delays.

## REQUIREMENTS AND GUIDANCE

We need you to provide us with certain information in order for us to close your account. These questions are marked with an asterisk on the fold out closure form which is part of this leaflet.

As long as you provide all the information we need and the conditions of closure are met, your account on your authorization will be closed within **three months** of our receiving the form.

We will close your account subject to the following terms:

- Your account cannot be closed with a debit balance outstanding. We can arrange payment of borrowing for you from another **Aufin bank** account in your name on this form. If repayment needs to come from another source this must be completed before submission of this form.
- For joint accounts, signatures from all parties are required.
- If your signature does not match that which we hold on file for you, your account will not be closed. We will write to you requesting a new mandate is signed before we can close the account.
- With certain accounts there are financial and other consequences to early closure. It is essential that you are aware of the terms before deciding to close the account.
- Please note that interest and charges being applied to the account may not have been applied at the time of closure. You remain liable for these charges.
- Within **ten working days** of closing a certified active account, we are required to provide you through any viable medium, with the last month transaction history or less if required.
- We will be sending this by email if you prefer not to receive this you can opt out. But do not worry, even if you say no now you can still get a history going back a month from whenever you ask us, so let us know if you change your mind and we will send you what we have.

For more information on how we will use your personal information, please view our privacy policy and other supposed informative documents available on our official website.

As shown, this is an account closure for a client who already has an account with us at **Aufin bank** who wishes to close their account and have their funds withdrawn into a designated account – crypto or fiat as designated below.

As necessary, input the required details and ensure correctness before submitting the form back to us.

## PERSONAL INFORMATION

User Full Name :

Date of Birth :

Country Region of Residence :

E-mail Address :

Residential Address :

International Passport No. - Optional :

## ACCOUNT INFORMATION

Account ID :

Account Type :

Account Opening Date :

Account Opening Balance :

Account Closure Date :

Account Balance as at Above Date :

## REASONS FOR ACCOUNT CLOSURE

- Poor Service

- Plans and Pricing

- Policy

- Change of Personal Circumstance

- Moving Away

- Using Funds

- Opened in Error

- No Longer Using Account



## OTHER REASONS FOR ACCOUNT CLOSURE

Input the beneficiary **bank account details** or the **wallet address**, specifying the **type of currency** into which your supposed balance will be sent after the closure processes are complete below.

### BENEFICIARY ACCOUNT INFORMATION

Bank Name :

Name on Account :

Account Type :

Account Number :

Sort Code :

Crypto-wallet Address :

Specific Currency of Crypto-wallet :

## AUTHORIZED ACCOUNT BENEFICIARY OR SIGNATORY

| NAME | SIGNATURE | DATE |
|------|-----------|------|
|------|-----------|------|

| NAME | SIGNATURE | DATE |
|------|-----------|------|
|------|-----------|------|

**DISCLAIMER:** THIS CLOSURE ONCE INITIATED, CANNOT BE CANCELLED. MORESO, THIS PROCEDURE TAKES **THREE MONTHS** TO COMPLETE AND THEN FUNDS SENT TO THE DESIGNATED ACCOUNT. **AUFIN BANK** WILL ON NO ACCOUNT, BE HELD RESPONSIBLE FOR LOSS OF FUNDS AS A RESULTS OF ERRATIC ENTRIES FROM THE CLIENT SO ENSURE THE DETAILS ENTERED ARE CORRECT

